

**James and Elena Todd**  
**5235 N. Roller Coaster Place**  
**Tucson, Arizona 85704**  
**520-293-6930**

September 9, 2011

MVP Air Conditioning  
2290 W. Calle Lucinda  
Tucson, AZ 85741

Dear Clay, Jeff and Danny:

Jim and I would like to thank you for your superior customer service and manner in which you run your company.

We always felt like our satisfaction came first and foremost and you always responded to us quickly, efficiently and with your best effort to please us. We especially want to thank Danny for his great help and constant cheerful and 'can do' attitude.

Thank you again, and we will happily recommend you to anyone looking for a new air conditioner and/or air conditioning repair and maintenance.

Sincerely,



Jim and Elena Todd