

October 21, 2010

Hi , Clay and Jeff,

Just a note to let you know how much we appreciate all that you are doing for us, and thank you for the gift of the cleaning service.

The Maids were here yesterday and they did a wonderful job. We were very impressed with their efficiency and their pleasantness. Martha, the team leader, and Alicia, worked miracles with the bathrooms and kitchen getting rid of the nasty lime build-up due to our hard, mineral-laden water. Maria and Ty did a super job of vacuuming and dusting, making our home clean and shiny; and all this in just one hour. That was a great gift.

We feel the last adjustment is working well. The weather may be switching to the heating season, and we'll let you know how that works. Thanks again for your concern and care.

Sincerely,

A handwritten signature in cursive script that reads "the Buchs".

Ron & Virginia Buch
6360 S. Waterton Dr.
520-908-9245