

July 18, 2010

MVP Air Conditioning
2990 W. Calle Lucinda
Tucson, Arizona 85741

Att: Jeff Volger and Clay Mamer

Gentlemen:

My house is SO cool! Thank you very much for doing the installation of the two new cooling/heating systems. Mark Butler and his co-worker, Josh, placed in my home last week.

You are fortunate to have these two gentlemen your employ. They are very skilled at what they do and I appreciated their attention to detail as the job got done. Their efficient manner of working finished the job in much less time than I thought it would take and their concern over my staying cool during this season of hot weather was appreciated.

I also appreciated the receipt of the rebate check, the tax credit forms, copies of the invoices and the information to send to TEP the very next day after the installation was completed.

You might be interested in the fact that after having had some back luck with other A/C firms in town, I found your ad in The Home Magazine that comes with my mail. I have already given your name to my family members living here in Tucson and to a number of my friends.

My thanks again. I am impressed with your company's operation and the two staff members who came to my home.



Joan K. Bleakly